# Email Manager Deluxe

Gives you the upper hand in maximizing your sales follow up efforts by letting you know exactly where your customer is in the buying cycle.

#### Successful Internet dealers know that:

Staying in touch with customers with relevant communications throughout the purchase decision process — whether it's a 5 day, 10 day, 30 day or 90 day decision — is the best way to make sure that customer buys from you. Having real-time information about where your customer is in the purchase decision process is the best way to close the sale.

Email Manager Deluxe gives you all this, and more — plus one of the highest open rates in the industry\*:

- Customized emails at strategic intervals
- Real-time email alerts
- Customer tracking
- Comprehensive reporting

## What the Dealers are Saying About It!

"Autobytel's Email Manager Deluxe is an invaluable part of our internal follow up process.
Staying in touch with these long-term prospects, without using up our valuable resources is a huge benefit. This, in combination with EMM's real-time alerts helps improve overall sales efficiency and greatly increases our likelihood of closing."

Robert Kadi, - e-Business Manager Clinton Acura, Clinton, NJ



Your dealership branding is prominently displayed at top and bottom.

Displays your dealership contact information and links to your dealership's website.

Each email includes a survey asking your customers to identify where they are in the buying process. All emails include an option to opt-out.

\*Source: Third party study, "Automotive Industry and Dealership eBusiness Performance Study", January 2008.

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## **Email Manager Deluxe**



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### How It Works Autobytel's Email Manager targets long-term car buyers for you.

- Each Email Manager campaign is designed to go out automatically on a strategic 5, 10, 15, 30, 45, 60, and 90 day cycle, timed from the date your customer first submits a Purchase Request.
- Each Email Manager campaign provides real-time alerts and comprehensive reporting to help you immediately identify customers who are interested in buying a car from you.
- Each email is branded with your dealership's logo and contact information including your phone number, email address and a direct link to your dealership.
- **Solution** Each email is designed for maximum response and is customized by vehicle type — creating an enticing visual and a direct call to action for the customer.
- Each email covers issues of interest to car buyers (vehicle information, trade-ins, lease vs. buy, safety features, etc.).







30-day email "Let the IRS help you out!"





45 days



"Shop for a car with 200 friends!"



60-day email 90-day email "Vehicle Optons" "Give yourself credit!"



Real time customer alerts are automatically sent so you know the minute a customer opens the email or clicks on your website link.



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